



Satisfaction Guarantee

As a Guarantee of our commitment, if any patient is not satisfied with our service during **ANY INITIAL CONSULTATION** we will offer a FULL money back guarantee.

If the patient is under Medicare, the Gap fee will be Refunded, but not any Medicare fee. The Medicare fee will still be billed.

If a Private Patient is unsatisfied with our INITIAL CONSULTATION a full refund will apply.

If Workcover or DVA patients are unsatisfied nil gap is charged therefore nil refund is given. Workcover or DVA will still be billed at a standard rate.



Regards,

A handwritten signature in black ink, appearing to read "Nick Kontopoulos".

Nick Kontopoulos